

# Deaf and Hard of Hearing Training for Call Takers - A 6-hour course

Being offered Statewide, as locally hosted

## Confirmed FY17 Schedule (as of October 14 2016)

Site	Date	Time	Upcoming Host	Contact phone
Seattle	Aug 22	9:00am-3:30pm	Kayreen Lum	(206) 296-3908
Olalla	Sept 14	1:00pm-8:00pm	Stephanie Trueblood	(360) 308-5400
Union Gap	Sept 22	9:00am-3:30pm	Brynn Sides	(509) 575-3536
Olalla	Sept 29	9:00am-4:00pm	Stephanie Trueblood	(360) 308-5400
Richland	Oct 11	1:00pm-7:30pm	Kim Lettrick	(509) 628-2616
Richland	Oct 12	1:00pm-7:30pm	Kim Lettrick	(509) 628-2616
Olalla	Oct 14	1:00pm-8:00pm	Stephanie Trueblood	(360) 308-5400
Olympia	Oct 17	9:00am-3:30pm	Cathy Moe	(360) 704-2738
Vancouver	Nov 8	10:00am-4:30pm	Kelly Sharp	(360) 737-1911 x3987
Bremerton	Nov 10	8:30am-3:00pm	Kathy Galbraith	(360) 308-5400
Vancouver	Nov 11	10:00am-4:30pm	Kelly Sharp	(360) 737-1911 x3987
Mt Vernon	Dec 9	10:00am-4:30pm	Cindy Blackwell	(360) 428-3211

### BY THE END OF THE COURSE, YOU'LL:

- LEARN about Deaf Culture, Technologies, and more
- RAISE YOUR AWARENESS for these kinds of calls
- PREPARE YOURSELF on the communication barriers for callers, call-takers, and responders in Deaf/Hard of Hearing situations

**LIMITED SEATING;  
NO FEE;  
MEAL INCLUDED**



...and ENJOY an interactive, fun, expert-led day of training designed for you.



**ADDING CLASSES NOW  
through June 2017.**



**To set up a scheduled  
session near you:**

Contact Mark Radonich  
(206) 669-5560 or  
[mark@culturaleffect.com](mailto:mark@culturaleffect.com)



Designed to be hosted by a local coordinator supported by the Statewide 911 Training Subcommittee